

Regina Ski Club Reservation and Refund Policy

Introduction:

Regina Ski club operates bus trips for both Nordic and alpine skiers. The club cannot afford to run the trips unless enough people are on the bus to cover costs. The club therefore requires payment in advance, either by deposit or the whole cost, depending on the cost of the trip, in order to reserve a seat.

Occasionally people who have reserved seats are not able to attend and request refunds. However the club has sold the seat and committed to the trip based on enough seats being sold to make the trip affordable. If refunds are provided for last minute cancellations, the club could lose money and the viability of the trip program could be jeopardized. Refunds are not, therefore automatic. The intent of this policy is to set out under what circumstances refunds will be given and to clarify that seats are not reserved until payment is received.

Reservations:

Reserving seat on a Regina Ski Club trip requires payment. Seats are given out on a first come first served basis. Members who have expressed a desire to be on the trip but have not yet paid are considered interested, and seats will not be held until payment is received.

Refunds:

Refunds will be granted if the skier is unable to make the trip due sickness, injury, a need to care for a sick child, or a death in the family.

If members decide not to attend a trip for other reasons, refunds will only be provided if the club is able to sell the seat to another skier.

A member who cannot attend a trip also has the opportunity to transfer his/her reservation to another skier, noting that the other skier must be a member of Regina Ski Club.

If Regina Ski Club cancels a trip due to weather, inadequate participation or other reasons, refunds will be issued.

Note, refunds means either sending a cheque from Regina Ski Club or simply not cashing the member's cheque.